



New Version of Kinnexus Now Available

For anyone using version 3.2.1.283 or older, there is a new 3.2.1.285 version available for download. This version has several bug fixes including correcting the PDF printer issues with 64-bit operating systems. FAAR encourages its members to un-install the current version and update to the latest version as soon as possible. The download can be found at <http://faarmember.com> under the Quick Tips section on the home page.

Installation Instructions:

This section assumes that the older version has been uninstalled or is a clean installation.

Download the latest release from <http://faarmember.com> under Quick Tips section, **Windows XP:** choose Run to download and start the Installation Wizard (use default settings) click Next>Next>Next>Install>Finish

Windows Vista and Window 7: choose Save and choose a save destination (i.e. Desktop), Right click on the Setup.exe file and Choose Run As Administrator (you may be prompted to enter Administrator password) to start the Installation Wizard (use default settings) click Next>Next>Next>Install>Finish

FAQ:

Q: How can I tell which version is currently installed?

A: This can be found on the Kinnexus logon screen near the bottom-left of the log-on window.

Q: How do I remove the current version?

You need to un-install the "Kinnexus PDF Printer" first, before un-installing the Kinnexus program

A: Windows XP users: Click on Start>Control Panel>Add or Remove Programs locate the Kinnexus application and select Remove (Also remove the Kinnexus PDF printer as well)

Window Vista and Windows 7 users: Click on the Windows icon (located on bottom left of Task Bar) >Control Panel>Uninstall Programs>locate the Kinnexus application and select to Remove/Uninstall. (Also remove the Kinnexus PDF printer as well)

Q: I am currently using version 3.2.1.285, do I need to update my Kinnexus?

A: If you are currently using the 3.2.1.285 build of Kinnexus, you should only update if any of the following are true:

- The Kinnexus PDF printer does not work and you can only attach .html files to emails
- The map from the criteria wizard is not functioning properly.
- You are running a 64-bit operating system.

Q: How can I tell if my system is 32 or 64-bit?

A: Windows XP

1. Click **Start>Run**
2. Type **sysdm.cpl** . Click OK
3. Click the **General** tab.
4. Look at the operating system.

If the operating system has an x64 in it, then you are running a 64-bit version. If you do NOT see this, you are running the 32-bit version.

Vista/ Windows 7

1. Click **Start**. Type **system** in the **Start Search box**.
2. Click **system** in the **Programs** list.
3. Look at the operating system.

The System type under System value will show either 64-bit or 32-bit.

Post Installation Tips:

- After updating to this version, prior to first log on, it is best to perform a Clear All Kinnexus System. (Start>All Programs>Kinnexus 3.2> Clear All Kinnexus Systems)

** Please make sure that Kinnexus is closed before trying to remove the PDF printer and Kinnexus application.**

Users may want to print this document for reference when performing the above steps.